

# **IN REGARDS TO COVID-19:**

**UNTIL FURTHER NOTICE, THE OFFICE WILL BE  
CLOSED TO THE PUBLIC, EXCEPT BY APPOINTMENT  
ONLY**

**519-969-4146 or**

**info@windsormemorial.com**

**Mausoleums and indoor niches will be open  
Monday to Friday, 8:00am to 4:00pm only  
(closed weekends and holidays)**

We remain deeply committed to the health and well-being of our community, our guests and our associates.

In response to this developing public health concern, we have taken certain precautionary measures to help mitigate the spread of the virus by:

- Offering phone and email arrangements to meet the needs of families and guests.
- Adjusting services and number of guest in attendance according to the directives of local and provincial authorities.

For lot interments and crypt entombments, casketed remains will be placed on a cemetery device or carriage, committal prayers will be completed, if requested, and thereafter patrons will be invited to leave - allowing our staff to complete the interment or burial.

- Be aware that where grounds crews and equipment will be required to facilitate casket or urn burials, a physical barrier as determined by the operator will be present (6 feet beyond maximum reach of our equipment)
- Individuals will be permitted to approach the grave to place flowers on the casket once our employees have had the opportunity to distance themselves a minimum of 6 feet.

**All attendees will be required to adhere to the Safe Distance Protocol  
maintaining at least 6 feet from our staff at all times**

**WINDSOR MEMORIAL GARDENS AND WINDSOR GROVE CEMETERIES**